

## **AGENDA ITEM 7iii (refers)**

### **TO ALL TRADERS OF TAVISTOCK PANNIER MARKET**

Wednesday 29<sup>th</sup> May, 2019

Dear Sir/Madam

#### **PANNIER MARKET SURROUND PUBLIC REALM IMPROVEMENTS**

Following on from previous correspondence and consultations I am pleased to advise that the above contract is nearing completion. There has been programme delays/overrun partly arising from unforeseen ground conditions and agreement to undertake additional improvement works outside of the original scope of works. There are approximately two weeks of scheduled works remaining, primarily to the rear of the Pannier Market, with re-possession of site intended for week ending 16<sup>th</sup> June.

As traders will be aware, an on-going topic of discussion through the consultations has been future impact on unloading/loading arrangements. Officers' intentions were to continue trialling the current arrangement for a period of 3 months post completion of works, where all unloading/loading was excluded from the newly surfaced areas, providing additional support re: staffing and manual handling equipment and by improving parking arrangements on Market Rd and around the slate store for traders.

Arising from discussions by myself with trader and perimeter shop representatives last week, where their concerns were recognised and acknowledged, the position has been re-considered. It has been agreed that arrangements will revert to the temporary unloading/loading route that was implemented for the first two months of the works where a looped access was available via the in-gate, bypassing the laundrette and out of the exit gate. In addition to the previous arrangements improvements will also be implemented as outlined above re: staffing/manual handling (equipment agreed as recommended by representatives) and parking on Market Rd to support this transition. The above revised arrangements were reported to Full Council on 28<sup>th</sup> May 2019.

On implementation of the above please be mindful of expectations outlined in the Pannier Market Rules and Regulations, more specifically:

- Regulation 1, occupation of pitch by 9am
- Regulation 2, trade with stock in situ until 4.30pm
- Regulation 3, vacation arrangements after 4:30pm
- Regulation 9, expectations re: use of TTC facilities by traders
- Regulation 27, compliance with Council parking policy

- Regulation 38/39, compliance with reasonable instruction/decision making
- Regulation 40/44, social standards and good conduct

Once again thank you for your ongoing engagement and patience through a challenging period where asset management has seen significant improvements to Butchers Hall, Pannier Market, Duke Street and finally the Pannier Market surround, which will almost certainly have helped to support the long term sustainability of the market complex and surrounding business community.

If you have any further concerns or require any further information relating to the above, please contact myself on 01822 616134 or email [wayne.southall@tavistock.gov.uk](mailto:wayne.southall@tavistock.gov.uk).