

**TAVISTOCK TOWN COUNCIL
PANNIER MARKET REPORT 26th APRIL 2021
DATE OF REPORT 12/04/21**

1. General Update

- a) With the announcement that the Government Roadmap is on course, our official re-opening day will be Tuesday 13th April. In the time between now and the last report to Members, focus has been on ensuring all commercial buildings and outside spaces have received thorough cleaning and that all safety measures have been scrutinised to ensure compliance to current Government restrictions.
- b) The current planned official opening times will be Tuesday – Saturday 9am – 4pm, this was the favoured choice by traders at the last Town Hall & Markets Consultative Group Meeting.
- c) We have a mixture of traders returning for the re-opening, this includes those that have traded in between previous lockdowns, some existing traders that are returning for the first time since the beginning of the Pandemic and around ten new traders, all traders will be sent a memo on re-opening day, refreshing them on some of the important safety measures that are in place and welcoming them back.
- d) We have continued with socially distanced table configuration and will continue with this until restrictions begin to ease, we have updated signage internally and externally. A more detailed summary has been submitted to members (as appended) which details a more in depth analysis of current implementations and plans going forward.
- e) As a way of supporting the cafes in our areas, we have temporarily put marquees in the market surround, this will allow them to accommodate customers with outside seating whilst indoor settings of this nature are prohibited from allowing customers to be seated internally. Indoor seating will be allowed from May 17th subject to the continuation of a successful Government Roadmap.
- f) The Market Reeve is currently undertaking a Diploma in Market Administration, the course covers, Communications, The Law and Practical Operations, and is specific to markets, the course is delivered by NABMA (National Association of British Market Authorities) and part of a continued professional development.

2. Coach Drivers Initiative

Previously, prior to Coronavirus, we organised a specially tailored 'Dartmoor Day' which focused on coach tours that had no specific itinerary and would suggest ideas to coach parties, ourselves, the House of Marbles and the Old Police Station Café at Princetown all offer

a cash incentive for drivers who chose this tour, this was starting to build well before the Pandemic hit, we will continue to look initiatives like this, in collaboration with Tavistock BID as the coach industry begins to rebuild

3. Trip Advisor

Trip Advisor reviews have been limited recently for obvious reasons, however we still receive some positive ones, and our page has now been accredited with a Travellers Choice award for 2020, Trip advisor gives a Travellers' Choice award to accommodations, attractions and restaurants that consistently earn great reviews from travellers and are ranked within the top 10% of properties on Trip advisor.

4. Bedford Square

- a) As well as the Pannier Market re-opening, Bedford Square trading daily trading will increase as of the week commencing 12th April, as previously reported, we continue to look for traders for the Quieter days of Wednesdays & Thursdays, with the Tuesdays, Fridays and Saturdays proving more popular at present, we will continue to grow the daily markets throughout the coming months.
- b) At this stage there is no plans for the current arrangement with the Farmers Market to stop, they will continue to trade under the current operating schedule with TTC delivering the set up aspects of the market.
- c) A meeting is planned with Miss Ivy Events to discuss the logistics of reintroducing events like the Street Food Fairs on Bedford Square, this would be later on in the year and dependent on any restrictions at the time.

5. Designated Premises Supervisor

- a) Some advice has been taken from the Licensing Authority in relation to some anti-social behaviour in the Meadows and particularly around the skate park area, and involving the consumption of alcohol and littering.
- b) Looking forwards to when the Town Hall is once again operational, as standard practice we will look to ensure that all elements relating to the sale of alcohol are clearly stipulated to individual hirers/users to ensure absolute compliance, this will include Drugs Awareness information.

Duane Carruthers
Market reeve & Designated Premises Supervisor
Tavistock Town Council
duane.carruthers@tavistock.gov.uk
01822 611003