## Town Hall and Butchers' Hall Report

## Town Hall

As Tavistock Town Council agreed to take no further bookings for The Town Hall in the current financial year we continue to honour all existing bookings. Looking forward bookings for the next financial year keep coming and are looking very good. By continuing to provide an excellent service as a 'hall for hire' and advertising what we provide, I expect bookings to only increase still further.

Feedback from hirers has been very positive both for the venue itself and the level of service received from our staff (permanent and casual).

At the beginning of September, we had a very successful wedding reception of around 150 guests which also had healthy bar takings. Our bar prices remain competitive since the increase earlier this year as events like this show.

We are still keeping a close eye on how the national increases in energy costs may affect our charges for potential hirers and have come up with a number of measures to control and reduce our energy usage. Some of these include notices on electrical switches, limits on heating time and LED lightbulbs.

Our pool of casual staff is good and all available casuals are very competent within their roles. We haven't yet manged to fill the vacant Duty Officer role for the Town Hall and would hope to do so in the near future.

<u>Town Hall Bookings for remainder of 2022</u> Diverse Events (Warm up to Christmas) – November 5<sup>th</sup> TMTC presents ELF – 20<sup>th</sup> November until 27<sup>th</sup> November Reach Wrestling – December 17<sup>th</sup>

<u>Other Bookings</u> Zumba - weekly Full of Life - weekly Line Dancing - weekly Vocal Harem – weekly (during term time) Wedding Ceremony – October 31<sup>st</sup>

## **Butchers' Hall**

Butchers' Hall remains a very popular part of our markets structure and attracts many hirers both new and existing as well as good footfall and general interest from the public.

Recent Markets in Butchers' Hall have gone well with a wide range of different traders attracting a diverse customer base.

We are holding a market in Butchers' Hall as part of the Goose Fair activities. We also have 6 further markets between then and the end of November.

Feedback from traders is that customers are still spending a little less, due to the current economic climate. However, footfall is good and interest remains high with many people enquiring as to what markets we are holding for autumn and winter so I expect these to be good periods for traders.

Trader and Customer feedback remains important and we are constantly communicating with our traders and brainstorming ways we can incorporate this feedback into the day to day running of Butchers Hall. We try to gauge what the customer thinks and what we can do to improve the overall customer experience.

As always, all events in Butchers' Hall are being well advertised in a number of local publications as well as through posters, banners and social media platforms.

Similarly, to the Town Hall, the rise in energy cost has meant, moving forward, we will be taking measures to keep costs down in Butchers Hall in order to keep it both profitable for us and affordable for hirers.

<u>Butchers' Hall Bookings for remainder of 2022</u> October Goose Fair Market – 12<sup>th</sup> October Westcountry Potters Association – 15<sup>th</sup> October Autumn Fair – 20<sup>th</sup> October until 22<sup>nd</sup> October Drawn to the Valley – 27<sup>th</sup> October until 29<sup>th</sup> October

November Arts Market – 5<sup>th</sup> November Makers Market – 10<sup>th</sup> & 11<sup>th</sup> November Miss Ivy Events – 19<sup>th</sup> & 20<sup>th</sup> November

December Magic of Christmas Markets – 2<sup>nd</sup> & 4<sup>th</sup> plus 14<sup>th</sup> until 23<sup>rd</sup> December Arts Market – 3<sup>rd</sup> December Miss Ivy Events – 10<sup>th</sup> & 11<sup>th</sup> December

<u>Other Bookings</u> Tamar Energy, Britain In Bloom

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